

Privacy Statement

Da Costa Shop is aware that appropriate processing of personal data is an indispensable aspect of privacy law. In order to guarantee this right, you can check in this declaration what happens to your data. In this privacy statement, we aim to provide clear and transparent information about how we handle personal data. Da Costa Shop is committed to safeguarding your privacy and therefore treats personal information with care. The actions of Da Costa Shop are in accordance with current privacy legislation, including the General Data Protection Regulation.

Legal frameworks for the handling of data

Da Costa Shop is a popular toys and movie shop. The following legal frameworks, among other things, apply to this:

1. Personal Data Protection Act (Wbp), replaced as of 25 May 2018 by the European Regulation; the General Data Protection Regulation (AVG);
2. Implementing Act for the General Regulation on Data Protection.

Processing of personal data

Da Costa Shop may process personal information about you, because you use the services of Da Costa Shop and/or because you provide it to Da Costa Shop yourself when completing a contract form on the website. Da Costa Shop may process the following personal data:

- Your first and last name;
- Your sex;
- Your date of birth;
- Your address data;
- Your phone number;
- Your email address;
- Other personal information that you actively provide, for example by creating a profile on our website, in correspondence or by telephone;
- Details of your activities on our website;
- Data about your browsing behavior across different websites, for example because this business is part of an ad network;
- Your IP address.

Purposes of the data processing

Da Costa Company ensures that personal data is collected and processed only for specified, explicit and legitimate purposes. Personal data shall only be processed on a fair basis.

Your personal data will be processed by Da Costa Shop for the following purposes:

- Handling your payment;
- Shipping of our newsletter and/or advertising folder;
- Calling you if necessary to carry out our services;
- Informing you about changes to our services and products;
- Delivering goods and services to you;

In order to optimize these services, the data may also be used to improve Da Costa Shop's services and to manage the relationship with the customer.

Da Costa Shop also processes personal data if we are legally required by law, such as data that we need for our tax return.

Mapping of website visit

Da Costa Shop uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone at the first visit to the website. Da Costa Shop uses cookies with a purely technical functionality. These cookies ensure that the website works properly, for example, to keep your preferences and help to make the website work well. We can also optimize our website. In addition, we place cookies that track your browsing behavior so we can provide customized content and ads. Upon your first visit to our website, we have already advised you about these cookies and requested permission for their location. You can unsubscribe from cookies by setting your browser to save cookies. In addition, you can also delete all information previously saved through your browser settings. See for an explanation: <https://veiliginternet-ten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

Storage period

Da Costa Shop will not store your personal information for longer than is strictly necessary to achieve the purposes for which your information is collected. The retention of personal data may be necessary for the proper performance of the tasks or in order to comply with legal obligations. Your data will not be stored for longer than seven years if no agreement is concluded with you.

Minors

We only process personal data of minors (persons under the age of 16) with the written consent of the parent, caregiver or legal representative. However, we cannot verify if a visitor is over 16. We therefore advise parents to be involved in their children's online activities, in order to avoid collecting data about children without parental consent. If you are convinced that without permission we have collected personal information about a minor, please contact us at requests@need4toys.eu, then we will delete this information as much as possible.

Security

Da Costa Shop treats personal data with care and treats them confidentially. For example, personal data are only processed by persons with a duty of confidentiality and for the purpose for which they were collected. In doing so, Da Costa Shop ensures adequate protection of personal data.

Da Costa Shop shall protect the data entrusted to it using technical and administrative security measures in order to minimize the risk of loss, misuse, unauthorized access, disclosure and alteration. These include firewalls, data encryption and physical and administrative access controls to data and servers. If you still think that data have been misused, you can contact us by e-mail to cs@need4toys.nl.

Third parties

Da Costa Shop does not sell your personal data to third parties and will only provide these data if it is necessary for the performance of our agreement with you or to comply with a legal obligation.

In the event of cooperation with external parties involving the processing of personal data, Da Costa Shop will make agreements about the requirements that data exchange must meet. These agreements comply with the law. Da Costa Shop shall record these arrangements in the register of processing operations.

Rights of data subjects

Da Costa Shop honors all rights of data subjects as provided in the AVG.

You have the right to access, correct or delete your personal data. You may send a request for access, correction or deletion to requests@need4toys.eu. Da Costa Shop will respond to your request as soon as possible, but within four weeks.

You can also object to the processing of your personal data (or a part thereof) by us or by one of our processors. You also have the right to have the data provided by you transferred by us to yourself or – on your instructions – to another party. We may ask you to identify yourself before we can respond to aforementioned requests.

In case you want your account to be deleted you can send a request to requests@need4toys.eu. In order to verify your identity, we ask that you send a copy of your ID. In this copy, please enter the Civil Service Number (BSN), the Machine Readable Zone (MRZ, the strip with numbers at the bottom of the passport) and passport number. Also color your passport photo black in order to protect your privacy. Da Costa Shop will respond to your request as soon as possible, but at least within four weeks. In the response you will be informed about the data that was deleted regarding your request. Be informed that Da Costa Shop has an obligation for taxes and government law purposes to retain certain data regarding invoices payables. These data will be deleted after expiration of the retention period of 7 years.

Adjustment of the Privacy Statement

We reserve the right to amend our privacy statement. Changes will be published on our website www.need4toys.eu.

Complaints

If you have a complaint about the processing of your personal data, please contact us directly. You always have the right to complain to the Personal Data Authority, the supervisory authority in the field of privacy protection.

Contact details

Da Costa Shop
Thurledeweg 125
3044 ER Rotterdam
The Netherlands
Phone: +311 07507484
Mobile phone: +316 55862647
E-mail: ndc@need4toys.eu
Website: www.need4toys.eu